



Rate Schedule

Effective Billing November 1, 2025 (unless otherwise noted)

ALL BILLS ARE DUE WHEN RENDERED. INTEREST OF 1.5% AFTER 25 DAYS
EXCEPT RESIDENTIAL SERVICES

Residential Service (effective billing February 1, 2025)			
Delivery Services	Customer Charge	\$ 5.60	per month
	Distribution / Access Charge	4.857 ¢	per kWh
	Transmission Charge	3.519 ¢	per kWh
Supply Services	Generation Charge	7.735 ¢	per kWh
	Purchase Power Adjustment	1.65 ¢	per kWh
	Hydro Credit	-1.064 ¢	per kWh

Residential - Off Peak Heating & Water Heating Service (effective billing February 1, 2025)			
Delivery Services	Customer Charge	\$ 2.00	per month
	Distribution / Access Charge	3.582 ¢	per kWh
	Transmission Charge	2.919 ¢	per kWh
Supply Services	Generation Charge	7.125 ¢	per kWh
	Purchase Power Adjustment	1.65 ¢	per kWh
	Hydro Credit	-1.064 ¢	per kWh

Small General Service			
Delivery Services	Customer Charge	\$10.00	per month
	Distribution / Access Charge	4.972 ¢	per kWh
	Transmission Charge	3.514 ¢	per kWh
Supply Services	Generation Charge	8.450 ¢	per kWh
	Purchase Power Adjustment	1.65 ¢	per kWh
A discount of 4% on Primary Service			

Small General Service - Off Peak Heating & Water Heating Service			
Delivery Services	Customer Charge	\$ 4.00	per month
	Distribution / Access Charge	3.812 ¢	per kWh
	Transmission Charge	3.019 ¢	per kWh
Supply Services	Generation Charge	7.460 ¢	per kWh
	Purchase Power Adjustment	1.65 ¢	per kWh

Large General Service			
Delivery Services	Customer Charge	\$135.00	per month
	Energy Charge:	Distribution / Access Charge	2.742 ¢ per kWh
		Transmission Charge	2.369 ¢ per kWh
	Demand Charges:	Distribution / Access Charge	\$ 2.15 per kVA
		Transmission Charge	\$ 4.37 per kVA
Supply Services	Generation Charge	8.800 ¢	per kWh
	Purchase Power Adjustment	1.65 ¢	per kWh
A discount of 4% on Primary Service			

Large General Service - Off Peak Heating & Water Heating Service			
Delivery Services	Customer Charge	\$4.00	per month
	Distribution / Access Charge	2.367 ¢	per kWh



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	Transmission Charge		2.234 ¢	per kWh
Supply Services	Generation Charge		8.035 ¢	per kWh
	Purchase Power Adjustment		1.65 ¢	per kWh
A discount of 4% on Primary Service				
Industrial Service				
Delivery Services	Customer Charge		\$135.00	per month
	Energy Charge:	Distribution On-Peak	2.742 ¢	per kWh
		Distribution Off-Peak	2.367 ¢	per kWh
		Transmission On-Peak	2.369 ¢	per kWh
		Transmission Off-Peak	2.234 ¢	per kWh
	Demand Charges:	Distribution	\$2.15	per kVA
		Transmission	\$4.37	per kVA
Supply Services	Generation Charge On-Peak		8.800 ¢	per kWh
	Generation Charge Off-Peak		7.250 ¢	per kWh
	Purchase Power Adjustment		1.65 ¢	per kWh

Important Terms & Definitions

- **Customer Charge:** Customer Charge covers our cost to keep an electric account open, including metering, administrative and billing services, and is not dependent on the amount of electricity used.
- **Distribution / Access Charge:** Distribution / Access is the local delivery of electricity to retail customers. This portion of the rate covers the cost to build and maintain the local electric system, including substations, transformers, poles, wires, labor, administration as well as other costs associated with running the utility.
- **Transmission Charge:** Transmission Charge covers the utility's costs to move bulk electricity from power plants, over the transmission lines owned by utilities, to Chicopee's local substations.
- **Generation Charge:** Generation charge pays for charges related to the generation and power related costs needed to meet customer's energy demand.
- **Purchase Power Adjustment:** This is the difference between the utilities average power cost and the power base cost. It is calculated as a charge or credit over time in order to levelize fluctuations in actual power costs. This is applied to all customer class kWh's including off-peak kWh's.
- **Hydro Credit:** Hydro Credit savings are passed to our residential customers as a benefit from the Niagara Hydro Project. This credit is applied to all residential class kWh's including off-peak kWh's.
- **Primary Service:** Primary Service designates customers owning high voltage equipment and taking energy with a demand of 100 KW or more.

Locations & Hours for CEL Bill Payments

725 Front Street Chicopee, MA 01020-1776

Chicopee Electric Light
P.O. Box 405 • 725 Front Street
Chicopee, MA 01021-0405

413-598-8311
www.celd.com
www.crossroadsfiber.net





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(413) 598-8311

Customer Service: (413) 594-2400

Monday – Friday: 8:00 AM - 4:30 PM

Saturday – Sunday: Closed

Pay On-line or by Phone 24/7

Make payments through our website at <http://www.celd.com> by clicking on “Manage Your Account”. Pay by phone, our toll-free number is 1-877-371-0327. For more information, visit our website at <https://www.celd.com>.