



Open Position Title: Data Processing Systems Analyst
Position Title Code: 0330C
Location: 725 Front Street, Chicopee, MA 01020
Industry: Municipal Electric/Fiber Broadband
Salary: 70,000 – 90,000

General Statement:

Responsible for the performance, integrity, security, integration, documentation, and recoverability of all Chicopee Electric Light databases and Line of Business Applications. Responsible for the complete lifecycle of databases and the tools that leverage the data stored in those databases. Responsible for user management and configuration of CEL's line of business applications.

Job Responsibilities:

- Works closely with the Data Systems Administrator and serves as a subject matter expert in the operation, tuning, backup, upgrading, security, testing, troubleshooting, and maintenance of all Line of Business (LOB) systems including but not limited to CIS, ERP, GIS, AMI, MDM, and OMS
- Serves as a point of contact for all Advanced Metering Infrastructure (AMI) and Meter Data Management (MDM) systems
- Work with internal staff to implement, maintain, and document integrations between internal systems and other data sources using approved languages and protocols
- Assist the Data Systems Administrator in the evaluation, recommendation, implementation, and periodic review of proposed vendor systems, along with new integration technologies
- Responsible for creating, documenting, maintaining, and updating all user access levels and permissions in our Line of Business applications
- Assist the Data Systems Administrator with the customization, modification and maintenance of reports and reporting tools using industry standard tools such as Business Intelligence (Cognos), MS SQL Reporting Services, etc.
- Responsible for end-user support and user training for all Line of Business applications
- Act as point of contact for all vendors of Line of Business Applications and assists in troubleshooting and maintenance of those systems
- Keep current with technology changes through relevant group memberships, publications, and formal training
- Other duties as assigned

Education and Experience:

- Associate degree in Computer Science, trade program certification in database administration, or equivalent experience
- Minimum of 2 years of experience supporting computer-based IT applications
- Analysis, implementation, and direct technical support experience required
- Minimum of 1 year of experience in interfacing/integration projects
- Experience in serving in a project technical role

- Experience with SQL and Oracle databases
- Experience with Harris NorthStar, SEDC GA, Futura OMS, and ESRI ArcGIS applications a plus
- Experience using enterprise helpdesk systems – such as Dell KACE – a plus
- Familiarity with a broad range of system integration protocols and standards including, but not limited to: MultiSpeak, ODBC, JDBC, JavaScript, JSON, jQuery, HTML 5, CSS, SSL, SOAP, REST, PHP, ASP, XML
- Proficiency with data interface development, maintenance, and troubleshooting
- Proficiency with IBM Business Intelligence (Cognos), Crystal Reports, and Microsoft SQL Reporting Services
- Proficiency with Business Intelligence, Data Warehousing, Data Mining, and ETL methodologies
- Experience with large, high-performance, high-availability transactional databases is required

Abilities and Skills:

- Strong analytical and problem-solving skills, demonstrated expertise in project management, systems analysis, customer relations, and vendor management
- Excellent interpersonal skills, as well as the ability to deal effectively with diverse skill sets and personalities to work effectively as a team player is required
- Executions of all job responsibilities and assignments promptly, reliably, honestly, ethically, and in a professional manner

Additional Requirements:

- Must possess a valid driver's license to operate motor vehicles
- Requires sitting for prolonged periods of time and significant PC usage.

This description is not intended to be a complete statement of the position, but rather to act as a guide to the general work performed. Individual's competencies and customer requirements impact the actual role performed.

Applicants should send their resume directly to Chicopee Electric Light (CEL) Attention HR/Administration Office at 725 Front St., Chicopee, MA 01020 or e-mail ncolberg@celd.com