



Chicopee Electric Light (CEL) is seeking a **Senior Telecommunications Technician**. This position will be responsible for:

- Traveling to subscriber's premises to plan, evaluate, install, maintain, troubleshoot, splice or repair fiber cabling or equipment.
- Set up service for subscribers by ordering, inventorying, preparing, installing, connecting, testing, or adjusting equipment.
- Explain service offerings to subscribers before and after installation.
- Perform fiber optic splicing and testing on network. Document splicing and test results.
- Respond to network outages or service issues.
- Provide primary support for Active Ethernet & GPON ODN core systems such as: OLTs, OTEs, ONTs, fiber optic spans, fiber distribution hubs, fiber optic termination panels, splitters, DC power systems, and associated Central Office (CO) equipment.
- Plan and coordinate the execution of projects with other departments, contractors, and external organizations.
- Communicate technical information and issue status to customer service, technical support organizations, and management teams.
- Perform related duties, as assigned.
- Shall be accountable for the progress of the assigned job, his own safety, safety of an employee assigned to the job, and safety of the general public as it relates to the job, all assigned equipment and material and clerical activity.
- Make operational decisions in the absence of the Telecommunication Field Engineer under the direction of the Telecommunications/IT Manager

Applicant must have in Associates Degree in Computer Information Systems, Engineering, or equivalent business experience. Three or more years of experience supporting large scale fiber optic systems. Must have experience with fiber optic installation in residential, MDU and commercial applications including; wall fishing, aerial and underground service installs, and working in confined spaces. Experience using fiber optic test tools and fusion splicing equipment. Must be able to climb ladders and operate hydraulic lifts to install and repair lines in all weather conditions. Must be able to distinguish the colors within the fibers and buffer tubes within fiber optic cable.

This description is not intended to be a complete statement of the position, but rather to act as a guide to the general work performed. Individual's competencies and customer requirements impact the actual role performed.

For a more detailed job description and to submit resume contact Chicopee Electric Light directly, Attention Human Resources at 725 Front St., Chicopee, MA 01020 or e-mail [ncolberg@celd.com](mailto:ncolberg@celd.com)