



# Rate Schedule

Effective Billing January 1, 2024

ALL BILLS ARE DUE WHEN RENDERED. INTEREST OF 1.5% AFTER 25 DAYS EXCEPT RESIDENTIAL SERVICES

Residential Service			
<b>Delivery Services</b>	Customer Charge	\$ 5.60	per month
	Distribution / Access Charge	4.425 ¢	per kWh
	Transmission Charge	2.835 ¢	per kWh
<b>Supply Services</b>	Generation Charge	8.850 ¢	per kWh
	Purchase Power Adjustment	0.00 ¢	per kWh
	Hydro Credit	-0.275 ¢	per kWh

Residential - Off Peak Heating & Water Heating Service			
<b>Delivery Services</b>	Customer Charge	\$ 2.00	per month
	Distribution / Access Charge	3.150 ¢	per kWh
	Transmission Charge	2.235 ¢	per kWh
<b>Supply Services</b>	Generation Charge	8.240 ¢	per kWh
	Purchase Power Adjustment	0.00 ¢	per kWh
	Hydro Credit	-0.275 ¢	per kWh

Small General Service			
<b>Delivery Services</b>	Customer Charge	\$10.00	per month
	Distribution / Access Charge	4.310 ¢	per kWh
	Transmission Charge	2.830 ¢	per kWh
<b>Supply Services</b>	Generation Charge	9.465 ¢	per kWh
	Purchase Power Adjustment	0.00 ¢	per kWh

*A discount of 4% on Primary Service*

Small General Service - Off Peak Heating & Water Heating Service			
<b>Delivery Services</b>	Customer Charge	\$ 4.00	per month
	Distribution / Access Charge	3.150 ¢	per kWh
	Transmission Charge	2.235 ¢	per kWh
<b>Supply Services</b>	Generation Charge	8.575 ¢	per kWh
	Purchase Power Adjustment	0.00 ¢	per kWh

Large General Service				
<b>Delivery Services</b>	Customer Charge	\$135.00	per month	
	Energy Charge:	Distribution / Access Charge	2.280 ¢	per kWh
		Transmission Charge	1.985 ¢	per kWh
	Demand Charges:	Distribution / Access Charge	\$ 2.15	per kVA
		Transmission Charge	\$ 4.37	per kVA
<b>Supply Services</b>	Generation Charge	9.315 ¢	per kWh	
	Purchase Power Adjustment	0.00 ¢	per kWh	

*A discount of 4% on Primary Service*

Large General Service - Off Peak Heating & Water Heating Service			
<b>Delivery Services</b>	Customer Charge	\$4.00	per month
	Distribution / Access Charge	2.005 ¢	per kWh
	Transmission Charge	1.850 ¢	per kWh
<b>Supply Services</b>	Generation Charge	8.450 ¢	per kWh
	Purchase Power Adjustment	0.00 ¢	per kWh

*A discount of 4% on Primary Service*





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Industrial Service			
Delivery Services	Customer Charge		\$135.00 per month
	Energy Charge:	Distribution On-Peak	2.280 ¢ per kWh
		Distribution Off-Peak	2.005 ¢ per kWh
		Transmission On-Peak	1.985 ¢ per kWh
		Transmission Off-Peak	1.850 ¢ per kWh
	Demand Charges:	Distribution	\$2.15 per kVA
Transmission		\$4.37 per kVA	
Supply Services	Generation Charge On-Peak	9.315 ¢ per kWh	
	Generation Charge Off-Peak	7.665 ¢ per kWh	
	Purchase Power Adjustment	0.00 ¢ per kWh	

### Important Terms & Definitions

- **Customer Charge:** Customer Charge covers our cost to keep an electric account open, including metering, administrative and billing services, and is not dependent on the amount of electricity used.
- **Distribution / Access Charge:** Distribution / Access is the local delivery of electricity to retail customers. This portion of the rate covers the cost to build and maintain the local electric system, including substations, transformers, poles, wires, labor, administration as well as other costs associated with running the utility.
- **Transmission Charge:** Transmission Charge covers the utility's costs to move bulk electricity from power plants, over the transmission lines owned by utilities, to Chicopee's local substations.
- **Generation Charge:** Generation charge pays for charges related to the generation and power related costs needed to meet customer's energy demand.
- **Purchase Power Adjustment:** This is the difference between the utilities average power cost and the power base cost. It is calculated as a charge or credit over time in order to levelize fluctuations in actual power costs. This is applied to all customer class kWh's including off-peak kWh's.
- **Hydro Credit:** Hydro Credit savings are passed to our residential customers as a benefit from the Niagara Hydro Project. This credit is applied to all residential class kWh's including off-peak kWh's.
- **Primary Service:** Primary Service designates customers owning high voltage equipment and taking energy with a demand of 100 KW or more.

### Locations & Hours for CEL Bill Payments

725 Front Street Chicopee, MA 01020-1776

(413) 598-8311

Customer Service: (413) 594-2400

Monday – Friday: 8:00 AM - 4:30 PM

Saturday – Sunday: Closed

### Pay On-line or by Phone 24/7

Make payments through our website at <http://www.celd.com> by clicking on "Manage Your Account".

Pay by phone, our toll-free number is 1-877-371-0327. For more information, visit our website at

<https://www.celd.com>.